



Issue **February 2026**



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#YouSaid - **What matters to you**

We have listened to you and the concerns you raised through our surveys and engaging and talking with you at various meetings. In this quarter, we will be prioritising the following;



Priority 1. E-scooter and high-powered electric cycles on the Ward continue to blight the community. This is a concern that is constantly raised by members of the community, despite high-profile guidance around the use of such vehicles in public places.

We did: A proactive and dedicated operation, Operation Pedalfast has been continuously run by the Beat team with support from the Special Constabulary and will be continued for the foreseeable future.

Despite increased social media reports and broadcasts on other channels, the issue surrounding illegal use of e-scooters and high-powered modified e-bikes continues.

Since Op Pedalfast was set up in the summer, the Team have taken over 50 vehicles off the street and will continue to seize more.

Priority 2: We are currently addressing concerns regarding a noticeable increase in reports of shop theft from retailers across the Beat.

We did: Our focus in the coming months on working closely with local businesses to prevent further offences, identify repeat offenders, and ensure robust enforcement action is taken.

High-visibility patrols and targeted operations will be conducted by the beat team and the Safer Streets Team to reassure the community and reduce crime in retail areas.



Priority 3 : Concerns from members of the public regarding persistent speeding issues along Abbey Lane, Parker Drive, Heacham Drive, Halifax Drive, and Blackbird Road. These concerns highlight the potential risk to pedestrian safety and the impact on local residents

We did: Fatal 4 operation was conducted in December which resulted in 13 reported for using mobile phone, 3 for drivers not wearing a seat belt, 1 vehicle reported for no tax and 1 vehicle recovered for no insurance. Officers are to conduct targeted speed monitoring in the identified areas to assess the scale of the issue. We will liaise with the local council and road safety teams to explore traffic calming measures. High-visibility patrols and enforcement activity to deter speeding.

This month I want to shine a light on the role of the PCSO.

PCSOs often get a bad press due to having limited powers , being labelled as

“ a waste of money “

“ pointless members of staff that just drink tea “ etc etc.

In actual fact the role of the PCSO is very different from that of the PC.

Our role is predominantly on foot (although there are occasions when we need to use a car) and we often walk in excess of 8-10 miles in one shift.

The reason for being on foot is to engage with members of the community who talk to us about issues that are emerging in their Community . When was the last time you flagged down an officer in a car to “ have a chat!?”

PCSOs will typically be the first port of call in dealing with ASB , in fact every evening a marked car is deployed with two PCSOs to attend reports called in regarding Anti Social Behaviour all over this and neighbouring areas. If the ASB is serious or on going then it will be recorded and case managed and we will work closely with appropriate partner agencies to solve the problems.

We learn the faces within the community who cause us harm , those that may have become vulnerable for any number of reasons or young people that may be in danger of wandering off the correct path and may need intervention . We aim to be the bridge between the Police and the Community and the boots on the ground . PCSOs also support our extremely busy Police Constable colleagues with crime enquiries , guarding crime scenes and identifying suspects. The role is a rewarding and sometimes exciting one with every day being different and most PCSOs have been in their role and on their patch for many years , building up an invaluable local knowledge of the area .



This month we have welcomed a new PC to the Team. PC Caitlin 652 (photo to follow) has joined the team from the Response side and brings with her wealth of experience and will be another valued member joining The Abbey Ward. Caitlin is currently on training but will be out and about with the crew very soon so please be sure to stop and say Hi.

GOOD NEWS...

Have you heard of WARNING ZONE ???

This is an amazing place on The Abbey Ward that helps to educate young people through practical scenario based learning.

Warning Zone are open to schools all over the county and this month PCSO Kay has been spending some time there learning all about what they do. PCSO Kay said of her experiences there ...

“ This is a thoroughly interactive way of getting young people involved in personal safety ranging from road safety through to modern day internet safety with everything in between.”

Upcoming Safer Streets Winter Street Surgeries



Date	Time	Location
3 MARCH	10—11 AM	STOCKING FARM COMMUNITY CENTRE
10 MARCH	11 AM—Midday	THE TUDOR CENTRE
11 MARCH	11am—Midday	THE ONE CHURCH
17 MARCH	12—1 PM	GREGGS
18 MARCH	10:30—11:30	THE LITTLE BLUE CHURCH
28 MARCH	11am—Midday	THE ONE CHURCH



Here on the Abbey Ward Team, we pride ourselves in getting out amongst the community . We engage with the ever changing community through our meetings, or Beat Surgeries as we like to call them.

We try and reach everyone around the fabulous Abbey Ward, creating and attending other meetings chaired by other Community groups too.

If you have a group that you would like us to attend, or provide a presentation on what we do here on Abbey Ward, please let us know.

We also occasionally have requests to visit people in their homes if they are unable to get to these meetings.



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